Quality and Energy Policy of INGENERIC GmbH

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1 Corporate Mission Statement

INGENERIC stands for quality, expertise, and collaboration.

INGENERIC was founded in 2001 as a spin-off of the Fraunhofer Institute for Production Technology, with the clear objective of transforming technological developments in precision optics into market-ready and scalable solutions. Today, we are an internationally active technology partner for high-precision micro-optics and lens arrays.

Our vision is to set benchmarks as a leading partner in the development and production of optical solutions with our micro-optics and to enable technologies that promote sustainable progress. We pursue this goal through innovation, high quality standards, and close collaboration with our customers, suppliers, and other partners.

Our actions are guided by the goal of consistently meeting our customers' requirements and expectations through high-quality products and reliable processes. We see ourselves as a long-term partner and build trusted business relationships characterized by openness, reliability, and mutual success.

Quality, energy efficiency, and resource conservation are integral parts of our corporate management. By continuously improving our processes, using resources responsibly, and reducing energy consumption, we strengthen the long-term viability of our company and contribute to sustainable production.

Sustainable corporate growth takes precedence over short-term profit maximization. We therefore base our decisions on long-term economic success, stable business relationships, and the responsible management of environmental, social, and economic requirements.

Our employees are the foundation of our success. We foster an open and respectful corporate culture, provide safe working conditions, and offer opportunities for professional development. In our dealings with customers, suppliers, and business partners, we act in compliance with applicable laws, with integrity, and with a strong sense of responsibility. This builds trust and provides the foundation for long-term successful collaboration.

2 Quality Policy

2.1 Quality Is Defined by the Customer

Our highest priority is comprehensive and lasting customer satisfaction. This means identifying customer needs at an early stage, including those not explicitly stated, and developing optimal solutions. Above-average product quality, combined with on-time delivery and market-appropriate pricing, is our guarantee of successful customer relationships. Close communication is a matter of course for us, beginning in the early project phase and continuing in the event of quality deviations.

2.2 Quality Involves All Employees and Starts with Management

Our company's success is based on the qualifications, information, and motivation of all employees. We assign our employees responsibilities appropriate to their roles. All employees are responsible for quality-focused conduct within their respective areas of work while complying with occupational health and safety requirements. Compliance with the work instructions applicable to each workplace is periodically reviewed by supervisors and management.

All employees receive regular training on quality, environmental, and safety topics. Management has the explicit responsibility to support the targeted development of employees and to provide a safe and productive work environment through technical and organizational safety and protective measures. In addition to our commitment to legal compliance, our objective is the systematic, continuous, qualitative, and sustainable improvement of all processes in accordance with the requirements of our quality, occupational health and safety, and environmental management systems.

2.3 Quality Means Adapting Flexibly to Customer Expectations

At INGENERIC, customer success is our top priority. We see ourselves as a partner to our customers and seek to develop a comprehensive understanding of their technical requirements through close dialogue so that we can optimally align our capabilities and processes with implementation needs. INGENERIC strives to respond as quickly as possible to continuously changing customer requirements. A high degree of flexibility is therefore essential, both in planning and in the design of our processes. Ensuring product quality remains a top priority.

2.4 Quality Must Be Integrated into Products and Processes from the Start

INGENERIC considers itself a leading source of expertise in all areas of optical manufacturing, the associated tooling, and production processes. To further expand this technological process expertise, the company continuously pursues development activities. These activities are also carried out in cooperation with industrial customers and research institutions.

2.5 Quality Is Based on Measurability and Transparency

The consistent implementation of our clearly defined corporate policy ensures the company's long-term success. We therefore continuously monitor our performance from both quality and economic perspectives. Through a management review conducted at least annually, we align the company with the results and customer needs. We set objectives and regularly review the extent to which they have been achieved.

2.6 Quality Requires Continuous Improvement

INGENERIC is committed to the continuous improvement of the quality of its products and processes, as well as its quality management system. We continuously evaluate our activities. Internal communication and feedback from interested parties help us to continuously develop and improve.

Systematic follow-up of improvement measures is a key means of achieving this goal. Our quality management system helps us systematically integrate solutions into our day-to-day operations. Through measurement and evaluation, we determine the extent to which our objectives are being achieved. Based on these findings, we identify further opportunities for improvement in order to increase the maturity of our products and processes as well as our management system.

3 Energy Policy

3.1 Objective

INGENERIC GmbH is committed to the efficient use of energy and the continuous improvement of its energy management system in accordance with the requirements of DIN ISO 50001:2018. Our objective is to minimize energy consumption, reduce costs, and lessen the environmental impact of our activities.

3.2 Legal and Regulatory Obligations

We are committed to complying with all relevant legal requirements and regulations relating to energy management.

3.3 Continuous Improvement

We strive to continuously improve our energy efficiency and will take appropriate measures to monitor, analyze, and optimize our energy consumption. We will also ensure that our employees receive regular training and awareness instruction to help improve our energy efficiency.

3.4 Establishment of Objectives and Performance Indicators

INGENERIC GmbH will establish specific, measurable, and realistic energy objectives in order to evaluate the performance of our energy management system. We will regularly monitor progress toward these objectives and take appropriate measures to correct deviations.

Business

3.5 Resources and Risk Assessment

We will ensure that sufficient resources are provided for the implementation and maintenance of our energy management system. Risk assessments will be conducted regularly to identify potential risks to energy efficiency and to take appropriate measures to mitigate those risks.

3.6 Communication and Documentation

We will ensure that all relevant information concerning our energy management system is documented and communicated. This also includes communication with internal and external parties to promote awareness of energy efficiency and the importance of energy management.

4 Environmental Protection and Occupational Health and Safety

In the areas of environmental protection and occupational health and safety, we are committed to meeting all legal and customer-specific requirements. We also encourage and require our contractors and suppliers to comply with the environmental and safety standards defined by INGENERIC.

When introducing new procedures and processes, we simultaneously strive for continuous improvement in environmental compatibility. Raw materials, energy, water, and other resources are used as sparingly as possible. Management is committed to preventing critical environmental impacts and improving environmental performance.

This Quality and Energy Policy is reviewed regularly and updated as needed to ensure that it remains relevant and effective.